

News Release



FOR IMMEDIATE RELEASE

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CIGNA International Launches Envoy Web Portal To Help Doctors, Hospitals Better Serve Expatriate Patients

Claymont, Del. – June 15, 2009 – CIGNA International launched the CIGNA Envoy Web Portal to help doctors and hospitals within the CIGNA International network better serve expatriate patients. The portal is a gateway to information for health care professionals worldwide and is the third stage of CIGNA Envoy, a state-of-the-art secure website (www.CIGNAenvoy.com) designed for all those served by CIGNA International.

The first of its kind, CIGNA Envoy simplifies access to care around the globe, providing health care professionals with instant coverage details and benefits so they can quickly provide patient care. Through CIGNA Envoy, doctors and hospitals can also provide payment information to patients at the time of service.

The CIGNA Envoy Web Portal was released today to select high-volume doctors and hospitals within the CIGNA International network, and will be introduced in a phased approach over the next year to other health care professionals.

“CIGNA Envoy greatly increases the level of service to expatriates and enhances the experience of doctors and hospitals,” said Dr. Lyndon Laminack, a CIGNA medical director. “While CIGNA’s International Service Center is always available for assistance by phone, physicians and hospitals now have an array of information available to them online, immediately, through the latest web technology.”

Health care professionals contracted with CIGNA International will receive an ID and temporary PIN in order to use CIGNA Envoy. Once logged on to the website, they may view and confirm coverage for expatriates, streamlining the benefits verification process and minimizing waiting times for patients. Among Envoy’s features are downloadable claims forms in multiple languages.

CIGNA Envoy was first launched in 2008 with advanced web tools to help ease benefits administration for employers and to enable individuals to access benefit information anywhere in the world. The website includes mobile medical translation tools, podcasts, printable medical ID cards, and online benefits enrollment. To view an informational video about CIGNA Envoy, visit <http://www.cignaexpats.com/envoyvideo/>.

About CIGNA International’s Expatriate Benefits

CIGNA is a leading provider of international benefits for expatriates, business travelers, and retirees abroad. CIGNA International provides coverage for expatriates in more than 170 countries and jurisdictions around the world. As one of the first expatriate benefit carriers on the international scene more than 30 years ago, CIGNA International offers experience and multinational presence to meet the daily challenges that international employers, employees and their families face.

About CIGNA

CIGNA (NYSE:CI), a global health service company, is dedicated to helping people improve their health, well-being and security. CIGNA Corporation’s operating subsidiaries provide an integrated suite of medical, dental, behavioral health, pharmacy and vision care benefits, as well as group life, accident and disability insurance, to more than 46 million

people throughout the United States and around the world. To learn more about CIGNA, visit www.cigna.com. To sign up for email alerts or an RSS feed of company news log on to http://newsroom.cigna.com/section_display.cfm?section_id=18.

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